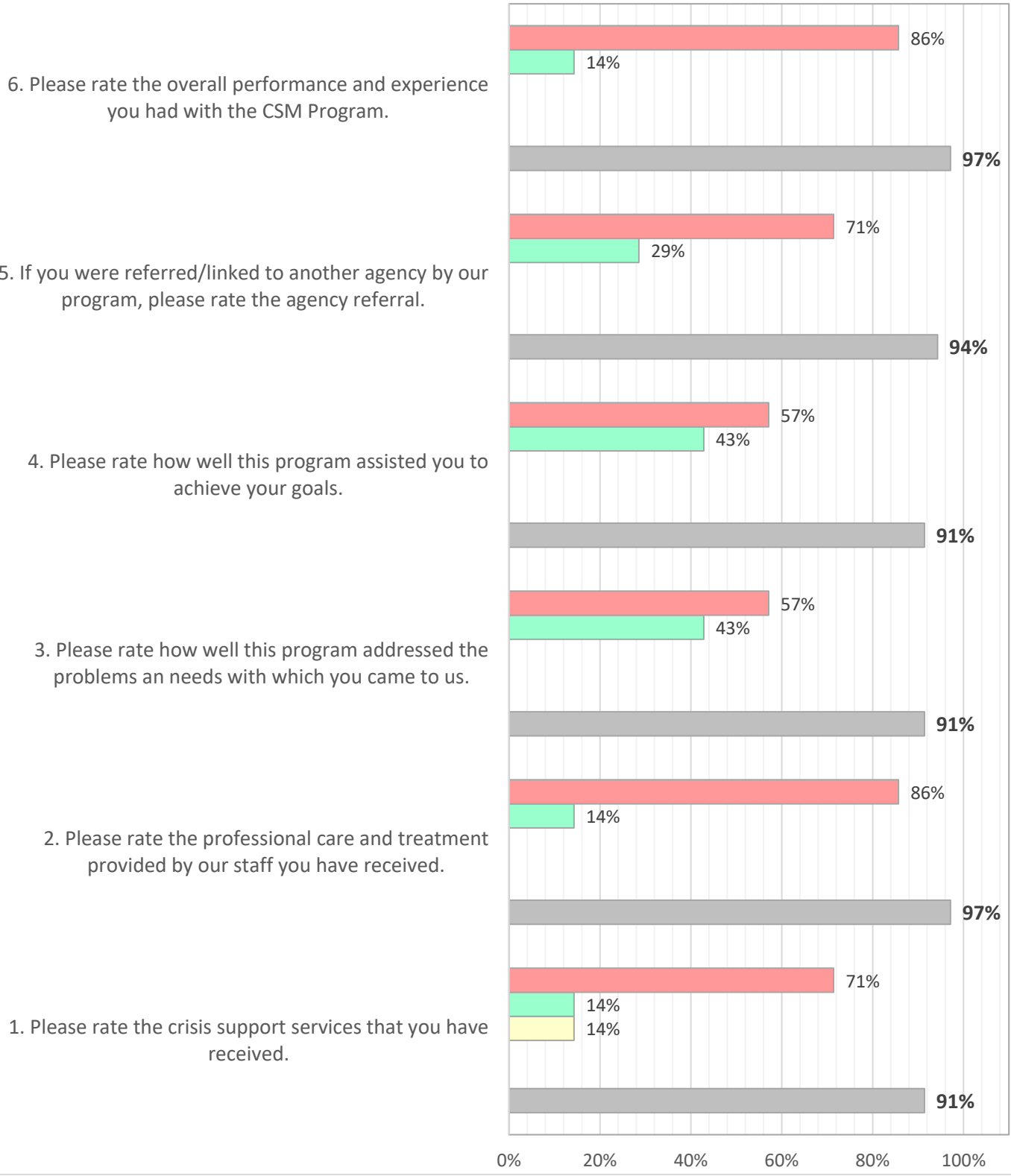


Consumer Satisfaction Survey Results - East Hawaii CSM 2nd Quarter 2018

■ Excellent
 ■ Above Average
 ■ Average
 ■ Below Average
 ■ Extremely Poor
 ■ Weighted Average



*Weighted Average Satisfaction: 20%=Extremely Poor; 40%=Below Average; 60%=Average; 80%=Above Average; 100%=Excellent.