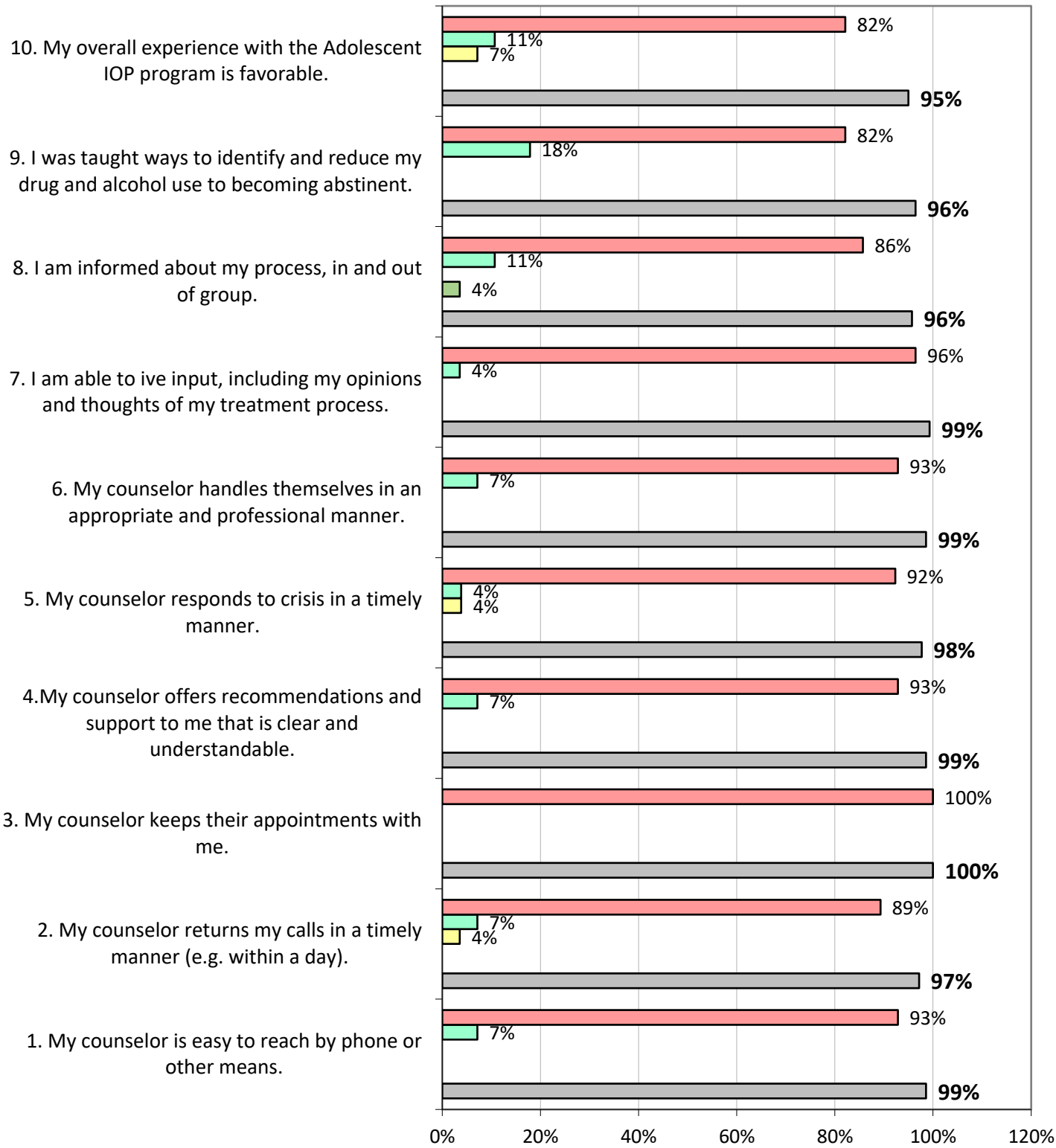


## Consumer Satisfaction Survey Results - Adolescent IOP 2nd Quarter 2018

■ Strongly Agree   
 ■ Agree   
 ■ Neutral   
 ■ Disagree   
 ■ Strongly Disagree   
 ■ Weighted Average



\*Average Satisfaction Level: 20%=Very Unsatisfied; 40%=Less than Satisfied; 60%=Satisfied; 80%=More than Satisfied; 100%=Very Satisfied