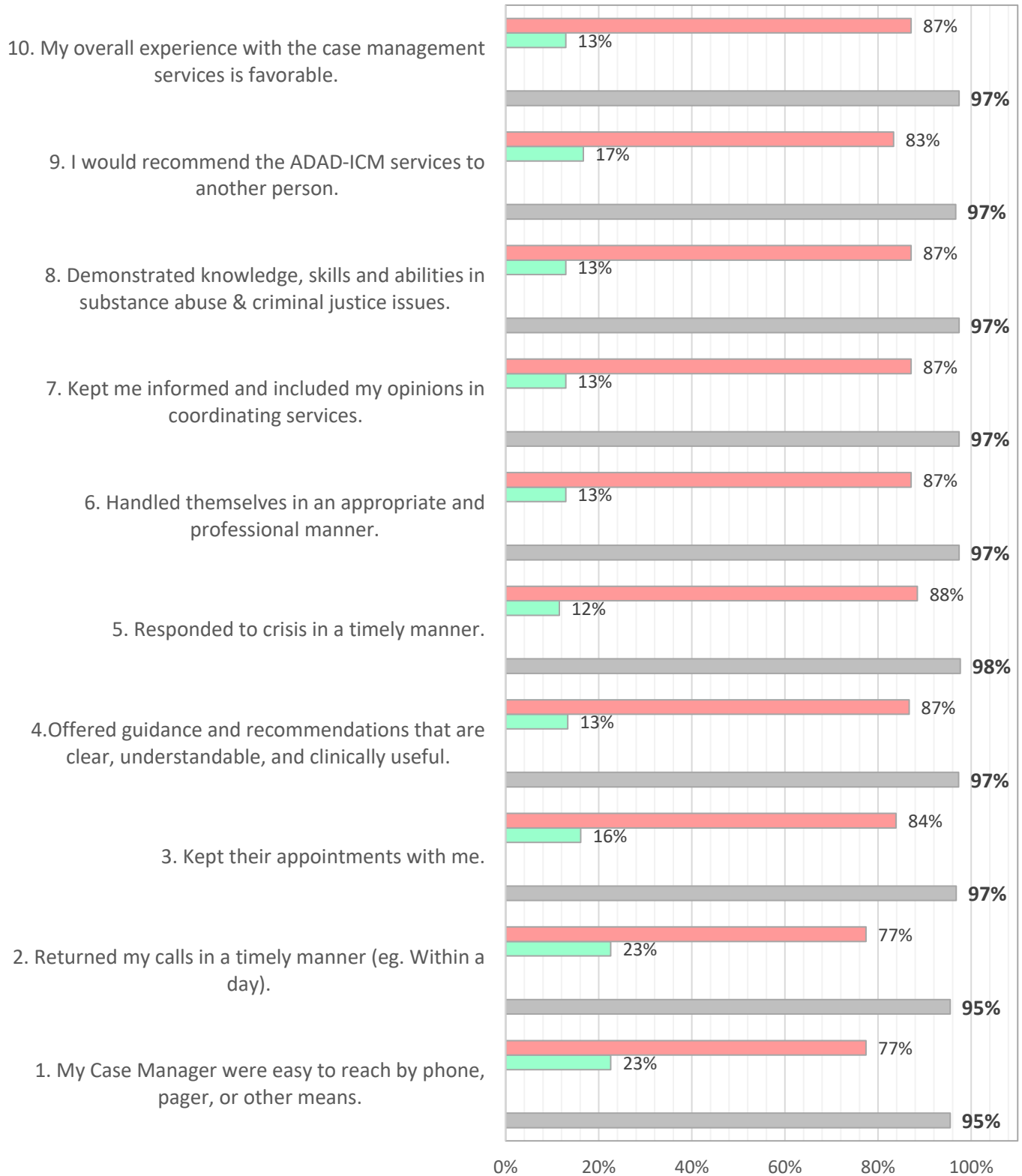


Consumer Satisfaction Survey Results - ADAD IACC Statewide 2nd Quarter 2018

■ Strongly Agree
 ■ Agree
 ■ Neutral
 ■ Disagree
 ■ Strongly Disagree
 ■ Weighted Average



*Weighted Average Satisfaction: 20%=Extremely Poor; 40%=Below Average; 60%=Average; 80%=Above Average; 100%=Excellent.